



L-3 SONOMA EO SUPPORTING WESCAM TURRETS IN THE UNITED STATES OF AMERICA

To provide ongoing maintenance and support for WESCAM's MX™-15 family of EO/IR imaging turrets, the L-3 Sonoma EO operations plant in Santa Rosa CA, USA has been named WESCAM's second North American Service Center. Together, they have created a repair and service facility that offers defense and security customers a greater level of service support – with direct access to local maintenance facilities, qualified technicians and on-site service. The quick repair-response and turn-around capability created by this center reduces the need for out-of-country support.

L-3 WESCAM-SONOMA Service Facility:

The L-3 Sonoma EO is staffed with highly-skilled technicians and engineers to support WESCAM's industry leading EO/IR technology. Their Customer Service Group has a proven track record for developing and providing support services to customers who have high operability and availability requirements, the Canadian Armed Forces, several branches of the U.S. Military including Army, Coast Guard and Navy, and many Internationally based customers.

The center recognizes that intelligence is a key component of pre-emptive action in both combat and peacetime operations. Having access to the finest mission equipment on a moment's notice enables customers to dominate tactical intelligence - which can ultimately make the difference in mission success. As such, Sonoma EO's customer service focus is directly related to operational availability, guaranteeing customers that system operability levels are in accordance with their needs and resources.

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WESCAM
CUSTOMER SERVICE



L-3 WESCAM'S TEAM OF AUTHORIZED SERVICE CENTERS

Designed and manufactured in accordance with our ISO 9001:2000 certified quality system, WESCAM has the facilities, staff and supply chain in place to manufacture and support its imaging line, microwave line, and integrated system solutions for the long term.

In conjunction with the establishment of future Service Centers, WESCAM is investing heavily in:

- Equipment & infrastructure for items as MX™ loaner systems, spares inventory, test and diagnostic equipment
- An increased service presence to provide local and in-depth support
- A remote modem diagnostic capability and on-line status reporting for immediate customer support

As a result, WESCAM can ensure faster response and repair turn around times, minimum downtime, maximum operational availability and increased customer satisfaction.

As the company's install base of equipment expands, WESCAM continues to expand its global footprint by partnering with leading service providers to create strategically located WESCAM Authorized Service Centers (WASCs) around the world.

Sonoma EO is just one of WESCAM's Authorized Service Centers. Others can be found in:

- Abu Dhabi, UAE
- Aranjuez, Spain
- Amman, Jordan
- Burlington, Canada
- Cairns, Australia
- Donauwörth, Germany
- Fort Lauderdale, USA
- Gloucestershire, UK
- Lapalisse, France
- Quito, Ecuador
- Riyadh, Saudi Arabia
- Rome, Italy
- Santa Rosa, USA
- Telford, UK
- Tokyo, Japan

WESCAM's Customer Service:

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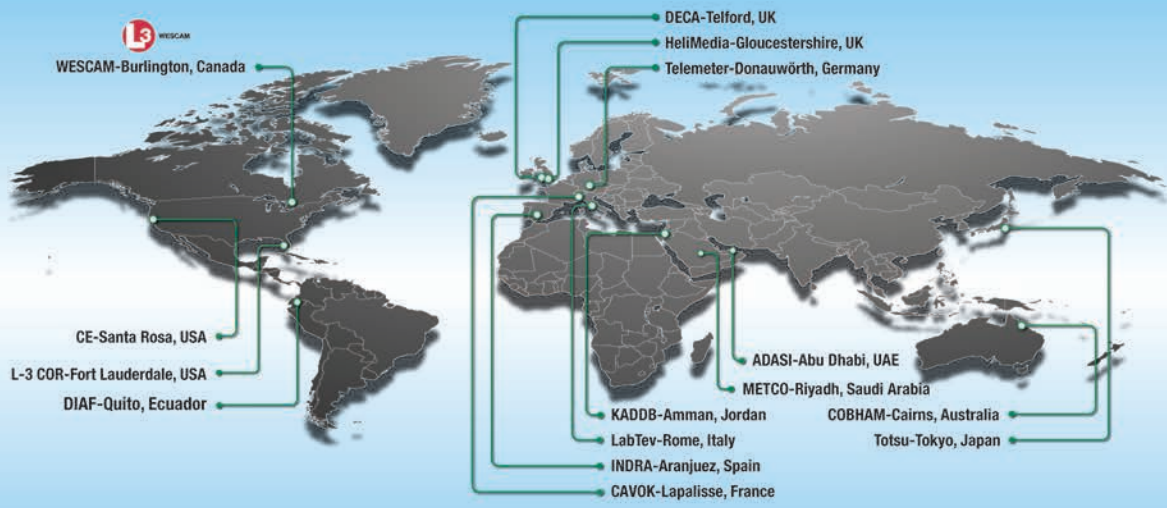
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WASC-Sonoma EO-0615

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