

EXPANDING CUSTOMER SUPPORT CAPABILITIES INTO SPAIN AND THE IBERIAN PENINSULA

To enhance ongoing maintenance and support for WESCAM's family of MX™ -15 EO/IR imaging turrets, L-3 WESCAM has formed a partnering agreement with Indra Sistemas to establish a WESCAM Authorized Service Center in Spain. This relationship has created a repair and service facility that offers defense and security customers a greater level of service support – with direct access to local maintenance facilities, qualified technicians, and on-site service. The quick repair-response and turn-around capability created by this center will further reduce the need for off-shore support.

Who is Indra?

Indra is a leading Spanish Information Technologies and Defense Systems company whose main objective is to ensure that security and defense customers are prepared for today's challenges.

WESCAM and Indra recognize that intelligence is a key component of pre-emptive action in both combat and peacetime operations. Having access to the finest mission equipment on a moment's notice enables customers to dominate tactical intelligence - which can ultimately make the difference in mission success. As such, Indra's primary focus is on operability and availability - guaranteeing customers that system operability levels are in accordance with their needs and resources.

Using state-of-the-art simulation and test solutions, Indra's commitment to technological independence is based on continuous innovation. With a comprehensive support network, Indra's capabilities range from calibration of mechanical and electrical equipment to modification and upgrades of electronic equipment.



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L-3 WESCAM'S TEAM OF AUTHORIZED SERVICE CENTERS

Designed and manufactured in accordance with our ISO 9001:2000 certified quality system, WESCAM has the facilities, staff and supply chain in place to manufacture and support its imaging line, microwave line, and integrated system solutions for the long term.

In conjunction with the establishment of future Service Centers, WESCAM is investing heavily in:

- Equipment & infrastructure for items as MX loaner systems, spares inventory, test and diagnostic equipment
- An increased service presence to provide local and in-depth support
- A remote modem diagnostic capability and on-line status reporting for immediate customer support

As a result, WESCAM can ensure faster response and repair turn around times, minimum downtime, maximum operational availability and increased customer satisfaction.

As the company's install base of equipment expands, WESCAM continues to expand its global footprint by partnering with leading service providers to create strategically located WESCAM Authorized Service Centers (WASCs) around the world.

Indra is just one of WESCAM's Authorized Service Centers. Others can be found in:

- Abu Dhabi, UAE
- Aranjuez, Spain
- Amman, Jordan
- Burlington, Canada
- Cairns, Australia
- Donauwörth, Germany
- Fort Lauderdale, USA
- Gloucestershire, UK
- Lapalisse, France
- Quito, Ecuador
- Riyadh, Saudi Arabia
- Rome, Italy
- Santa Rosa, USA
- Telford, UK
- Tokyo, Japan

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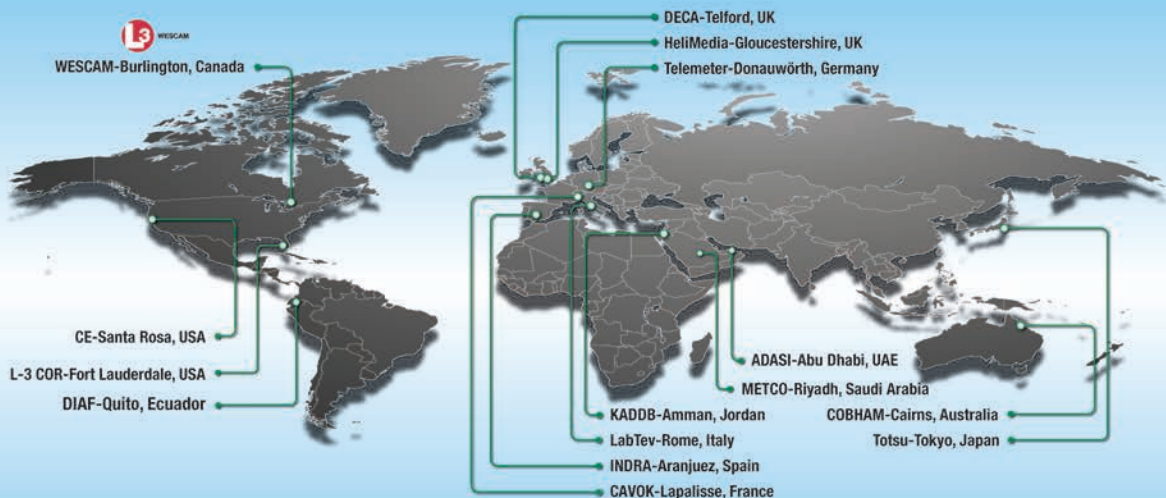
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