



Telemeter Electronic

EXPANDING CUSTOMER SUPPORT CAPABILITIES INTO GERMANY

Telemeter has been a certified WESCAM Authorized Service Center since 2000. To provide in-service support to customers in Germany, WESCAM partnered with Telemeter to create a service and repair facility for Eurocopter Deutschland GmbH, based in Donauwörth, Germany.

Who is Telemeter GmbH (TE)?

Founded in 1964, Telemeter is a representative and distributor for many well-recognized international manufacturers. TE has placed their focus on providing technical solutions and in-service support for WESCAM customers. Telemeter's dedicated team offers extensive experience which enables them to perform repairs, in-house and in the field, as well as carry out functional testing and acceptance of WESCAM's MX™-series products.

Telemeter and WESCAM

This partnership has created a service facility that offers WESCAM customers a greater level of service support, as MX-10 and MX-15 turret customers can expect on-site repairs of Spare Line Replaceable Units (LRUs) under WESCAM's Basic Level

Maintenance program. WESCAM and Telemeter recognize that securing fast repair times and high operational availability can make the difference in mission success.

In addition to hosting special tooling and testing equipment, Telemeter offers the Field Service Representative (FSR) Capability. TE supports our customers by providing trained technicians and service specialists that can be dispatched when you need it, where you need it.

Telemeter is ISO 9001:2008 certified. Coupled with their comprehensive support network and range of capabilities, TE has proven to be a reliable, well-organized partner to WESCAM and their regional customer base.



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Reliable Solutions.
Delivered Globally.™

WESCAM
CUSTOMER SERVICE



L-3 WESCAM'S TEAM OF AUTHORIZED SERVICE CENTERS

Designed and manufactured in accordance with our ISO 9001:2000 certified quality system, WESCAM has the facilities, staff and supply chain in place to manufacture and support its imaging line, microwave line, and integrated system solutions for the long term.

In conjunction with the establishment of future Service Centers, WESCAM is investing heavily in:

- Equipment & infrastructure for items as MX loaner systems, spares inventory, test and diagnostic equipment
- An increased service presence to provide local and in-depth support
- A remote modem diagnostic capability and on-line status reporting for immediate customer support

As a result, WESCAM can ensure faster response and repair turn around times, minimum downtime, maximum operational availability and increased customer satisfaction.

As the company's install base of equipment expands, WESCAM continues to expand its global footprint by partnering with leading service providers to create strategically located WESCAM Authorized Service Centers (WASCs) around the world.

Telemeter is just one of WESCAM's Authorized Service Centers. Others can be found in:

- Abu Dhabi, UAE
- Aranjuez, Spain
- Amman, Jordan
- Burlington, Canada
- Cairns, Australia
- Donauwörth, Germany
- Fort Lauderdale, USA
- Gloucestershire, UK
- Lapalisse, France
- Quito, Ecuador
- Riyadh, Saudi Arabia
- Rome, Italy
- Santa Rosa, USA
- Telford, UK
- Tokyo, Japan

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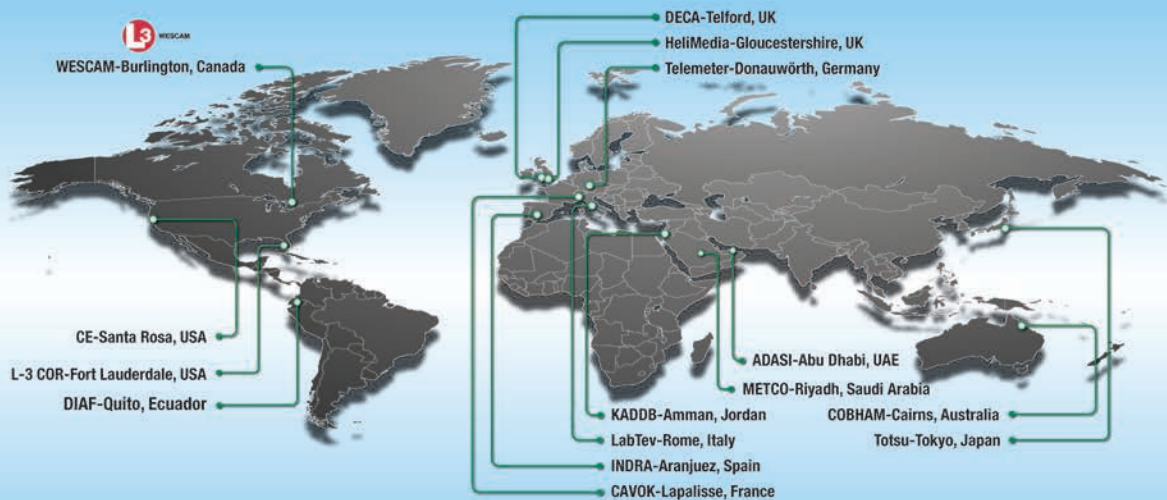
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